

Crew Resource Management System Awareness-Initial

Course Aim

The course is designed to provide participants with necessary knowledge, skills and attitudes required to use all available resources (equipment, systems and people) so as to achieve safe flight operations.

Who should attend

The training is intended for aviation operational personnel, including pilots, flight crew, cabin crew, dispatchers, maintenance, ground and airport operations staff.

Entry Requirements

- Minimum age:18 years
- Holder of successful Certificate of Secondary Education Examination (CSEE)
- Ability to communicate effectively in English

Course Content

- i. History of Crew Resource Management
- ii. Communication Skills
- iii. Teamwork and Cooperations
- iv. Situational Awareness
- v. Decision-Making and Problem Solving
- vi. Stress and Fatigue Management
- vii. Threat and Error Management (TEM)

Course Duration

- 2 Working Days

Course fee

- Tanzanians: **TZS 200,000**
- Non-Tanzanians: **USD 200**